



Graham Steele
Information and Privacy Commissioner
Office of the Information and Privacy Commissioner
P.O. Box, Station 270
Iqaluit. NU X0A 0H0

November 26, 2021

BY E-MAIL & CONFIDENTIAL

Re: Review Report 21-207-RR

Dear Commissioner:

I write in response to Review Report 21-207-RR dated October 29, 2021. These submissions constitute the NHC's formal written response to the recommendations made in the Review Report, in accordance with Section 49.6 of the *Access to Information and Protection of Privacy Act* (ATIPPA). NHC has carefully reviewed and considered the findings made in the Report as well as the stated rationale for the findings.

We accept your recommendations to revisit our search for responsive documents from the thirteen LHOs that did not respond to the initial request. We will contact the LHOs and ask for responsive records, which we will provide to the Applicant.

We understand that the Applicant requested records should be made available to the public as per Section 71 of the ATIPPA and the 25 Local Housing Organizations share the same understanding. There has not been an instance where the public, government departments, or organizations requested a particular NHC or LHO policy, manual, or guideline and was refused access. We always work with the public or organizations to ensure they can freely access NHC or LHO policies, manuals, or guidelines. In this regard, we strongly disagree with the point made by the Applicant that there is a resulting "...lack of transparency to the public more generally."

We accept your recommendations concerning the NHC posting to its website records that meet the description in Section 71 of the ATIPPA. We will ensure that policies related to public housing continue to be made available to public housing tenants and are also posted on our website.



We are currently reviewing our policies, manuals, and guidelines to ensure they comply with Nunavut's language laws. We have been in contact with the Nunavut Languages Commissioner and are working with the respective office. This review has prompted us to reconsider documents that have not been translated but may be of value to the public. As such, we have recently updated many of these documents on our website.

Our practice at the NHC has also been to proactively translate considerably sized documents in recognition of their widespread use. We trust the above is a satisfactory response to the Commissioner's Report.

Respectfully,

Hon. Lorne Kusugak
Minister Responsible for the Nunavut Housing Corporation

Cc: Terry Audla, President and CEO of the Nunavut Housing Corporation
Eric Doiron, Director Policy and Strategic Planning, Nunavut Housing Corporation